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Patent  
111792-005.UTL  
(Formerly VMATRIX.002A)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Robin Ross Cooper, et al.

Serial No.: 09/782,707

Filed: February 12, 2001

For: **WEB BASED HUMAN SERVICES  
CONFERCING NETWORK**

Group Art Unit: 3621

Examiner: Firmin Backer

**AMENDMENT**  
**AND**  
**RESPONSE TO OFFICE ACTION**

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated February 2, 2005, reconsideration and further examination of the present application is respectfully requested in view of the following amendments and remarks, where:

**Amendments to the Claims begin on page 2, and**

**Remarks begin on page 6.**

## CERTIFICATE OF TRANSMISSION

(37 C.F.R. §1.8)

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent & Trademark Office on the date indicated below:

July 20, 2005  
Date of Transmission

Jill C. Youkel

Name of Person Faxing Paper

Signature of Person Faxing Paper